

PORTSMOUTH DIOCESAN PILGRIMAGE TO LOURDES 2019

Under the leadership of Bishop Philip Egan



25 - 29 JULY 2019 | **4 NIGHTS** | SOUTHAMPTON AIRPORT

Hotel Name	Price
Hotel La Solitude	£645

Price Includes

- Direct flight from Southampton Airport to Bordeaux and return
- Private coach transfer on arrival to Lourdes to your hotel and return
- 4 nights accommodation at Hotel La Solitude
- Breakfast, lunch and dinner served each day
- Airport taxes & charges, UK government levy and Lourdes city tax
- Full religious programme facilitated by Joe Walsh Tours in conjunction with the Spiritual Director, Fr. PJ Smith
- One standard piece of check-in luggage subject to airline's conditions

BOOKING PROCEDURE

All Bookings on the Pilgrimage should be made through **Fr PJ Smith** in the Pilgrimage Office, **tel: 07780 221686**, **email: lourdes@portsmouthdiocese.org.uk**. No booking is definite until we have received a completed booking form, a non-refundable deposit and until this deposit is received by the Pilgrimage Office.

VERY IMPORTANT:

PILGRIMS WITH A MEDICAL CONDITION SHOULD OBTAIN AN APPLICATION FORM FROM:

Fr PJ Smith,

St Johns Cathedral, Bishop Crispian Way,
Portsmouth, PO1 3HG

Telephone: 07780 221686

Email: lourdes@portsmouthdiocese.org.uk

Guidance on how to complete it is contained within the form.

PLEASE NOTE: Assistance on the journey and in Lourdes can be offered only to registered assisted pilgrims and to a limited number of registered assisted pilgrims staying in hotels.



PLEASE RETURN BOOKING FORMS TO: Fr PJ Smith, St Johns Cathedral, Bishop Crispian Way, Portsmouth, PO1 3HG

www.joewalstours.co.uk | 0203 4680617 | info@joewalstours.co.uk

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Please read the following conditions carefully

TRAVEL INSURANCE:

Travel insurance is charged at £29 for persons up to 85 years old. Please note that an additional insurance premium of £29 is charged for persons aged 86-94 years and that persons 95 years and over should contact this office to have their insurance policy confirmed. Should you wish to contract our travel insurance, please tick the appropriate box on the booking form. A copy of the insurance policy will be forwarded to you with confirmation of your booking and we would ask you to read this carefully to be aware of your exact cover. **If you are taking prescribed medication of any kind or you have a diagnosed medical condition of any kind your GP must certify you fit to travel under the terms of the travel insurance. A medical declaration form will be forwarded to you with your confirmation invoice.**

HOTELS:

We have made arrangements to reserve the best accommodation available in one hotel in Lourdes, well known for their kind attention and good service. Please note the cost is based on sharing a twin, treble or 4-bed room with private facilities. We will make every effort to provide the hotel requested. However, all hotels are subject to availability at time of booking.

SINGLE ROOMS:

These are very limited and subject to availability at a supplementary charge of £36 per night. Your kind cooperation in agreeing to share a twin, treble or 4-bed room, if at all possible, will be much appreciated.

MEDICAL & OTHER MISCELLANEOUS CHARGES:

Please note these charges in total are the direct responsibility of the pilgrim or their legal guardian/next of kin. All travellers must have a **European Health Insurance card (EHIC)**, formerly **E111**. This card can be applied for or renewed online at www.ehic.org.uk. **Please read your insurance cover carefully – it is vitally important to complete a Medical Declaration Form if you have a medical condition which has required medical advice, treatment, medication or hospitalisation during the last 18 months.**

NOTICE TO PASSENGERS:

The flying time to Bordeaux is approximately 1 hour 50 minutes. A buy-on-board catering system is available on flights to and from Bordeaux.

PASSPORT:

EVERY PERSON TRAVELLING TO FRANCE MUST HAVE A VALID UP-TO-DATE PASSPORT.

If you already have a passport, please check now that it will be valid for travel six months beyond 29th July 2019.

BALANCE OF FARE:

Balance of fare is due TWELVE WEEKS before departure date. Joe Walsh Tours shall be entitled at their discretion to treat as cancelled any booking in respect of which the balance of fare shall not have been remitted twelve weeks before the date of departure.

USE OF YOUR INFORMATION:

Information provided on this form will be held and exchanged between Joe Walsh Tours, The Portsmouth Diocesan Pilgrimage to Lourdes and it's associated organisations. It may be shared with third parties associated with Lourdes. Information provided may also be used to contact you, for example by email, text or phone call to update you with details concerning the pilgrimage.

GDPR:

As per European GDPR regulation, by signing this form you are providing Joe Walsh Pilgrimage Ltd consent to process your personal information. A full copy of our Privacy Policy is available on request.

FINAL INSTRUCTIONS:

Full information and air tickets, luggage labels will be sent to you within 10 days prior to the departure date of the Pilgrimage.

WHEELCHAIRS:

Wheelchairs are not covered under standard travel insurance. We recommend separate cover. Joe Walsh Tours must be advised if you intend taking a motorised wheelchair or motorised scooter to Lourdes. Acceptance will be subject to any weight restrictions imposed by the airline. Full details of weight and dimensions must be registered at time of booking.

YOUR FINANCIAL PROTECTION:

Customers' prepayments are protected by the topp policy, subject to the terms and conditions of the policy. In the unlikely event of financial failure please contact the claims helpline on +44(0)1702 811397. A copy of the policy is available on request from your travel organiser. This policy is provided by Travel & General Insurance Services Limited (t&g), registered number 02527363 and underwritten by Hiscox Insurance Company Limited (Hiscox), registered number 00070234. t&g and Hiscox are authorised and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (number 113849). More information regarding this policy is available to read on our website www.joewalstours.co.uk



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Ref #

OFFICE USE ONLY

Section 1: Passport Details

Please use your full name as it appears on your passport.

Surname	First Name	Title	Valid (IN DATE) EHIC Number	Date of Birth	Passport No	Passport Expiry Date
PASSENGER 1						
PASSENGER 2						
PASSENGER 3						
PASSENGER 4						

Section 2: Contact Details

Address of first named person only (Please use BLOCK CAPITALS):

Telephone number:

Mobile phone number:

Email

Parish:

Emergency contact name:

Telephone number:

Section 3: Hotel Details

Please indicate the sleeping arrangements of your choice. Rooms are subject to availability at the time of booking

Single room*
 Twin room
 Treble room (three single beds)
 Four-bed room

Are you willing to share with another person?

Name of person (if known):

*Single supplements apply please see previous page

Section 4: Insurance Details

Please only fill out the below if you require travel insurance. If you already have travel insurance, please provide details.

Yes, I require travel insurance
 No, I do not require travel insurance

Please indicate your age so we can determine the type of travel insurance required

I am under 85 years of age (£29)
 I am over 85 years of age (£58)

Persons aged 95 or over should apply to Joe Walsh Tours for confirmation and details of cover.

If you already have travel insurance, please provide the following details.

Name of the insured:

Insurer (Company):

Policy Number:

Emergency Phone Number:

Please indicate if you are either of the following;

Registered Support Pilgrim
 A companion to a registered support pilgrim

If you are a companion, please provide the name of the registered support pilgrim: _____



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Section 5: Medical Details

Please complete the questionnaire below. If you are currently on medication of any kind, it is your responsibility to ensure you have an adequate supply with you for the duration of your pilgrimage.

If more than two pilgrims are travelling, please request another form	First named passenger	Second named passenger
Any visual impairment?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Any hearing impairment?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Can you board a coach unaided?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you require a walk-in shower?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you require assistance boarding via the steps of an aircraft?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you use a wheelchair?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
If you answered YES to the above, will you bring your own?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you require a wheelchair in Lourdes? <i>(must be booked in advance)</i>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
If you are wheelchair bound and staying in hotel accommodation, <u>you must advise us in writing</u> and tick here:	<input type="checkbox"/> Yes, I am wheelchair bound & staying in a hotel	<input type="checkbox"/> Yes, I am wheelchair bound & staying in a hotel

PLEASE NOTE: Wheelchairs are not covered under your travel insurance. Separate cover is recommended

Please specify if you have any special dietary requirements:

Please note: If you have a medical condition which has required medical advice, treatment, medication or hospitalisation during the last 18 months, you must fill out a Medical Declaration Form. This form can be obtained by contacting Fr PJ Smith, lourdes@portsmouthdiocese.org.uk or phone 07780 221686.

Section 6: Payment Details

Is this your first pilgrimage with the Diocese of Portsmouth? Yes No

PAYMENT DEPOSIT: I enclose a deposit of £200 for a total of people *(insert number of people booking here)*

PLEASE NOTE: The required minimum deposit of £200 per person is non-refundable on cancellation of booking

FULL PAYMENT: I am paying by Cheque Credit/debit card

Cheques should be enclosed and made payable to Joe Walsh Tours. If you are paying by card, please fill out the below;

Please debit my credit/debit card for the amount of £ (this amount being deposit(s) and travel insurance premiums for person(s) *(insert number of people here)*)

Name on card:

Card type:

Card number:

Card expiry date:

3 digit security code *(on the back):*

The pilgrimage provides support and medical assistance only to officially registered Supported Pilgrims. It is vitally important to advise us at the time of booking if you have an active medical condition and are likely to require the use of a wheelchair and assistance either at the airport or whilst in Lourdes.

I accept the booking conditions of Joe Walsh Tours which can be found on www.joewalstours.co.uk.

Signature: _____ Date: _____



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